



## Support Notification

### Recommended Software Update

Micro Focus is announcing the release of

*Product:* Universal Discovery / Universal CMDB

*Version:* 11.0

*Languages:* English, Brazilian Portuguese, French, German, Italian, Japanese, Korean, Russian, Simplified Chinese, Spanish

The following key new features are available with this version:

- New modules in the UCMDDB Browser with capabilities that were previously provided using the UCMDDB admin UI.
- Improved user experience and ease-of-use, the UCMDDB Browser further simplifies administrative and integration management.
- The new Resource Manager module enables you to search for and consume various resources in one place.
- New Integration Studio module allows you to manage UCMDDB integration points more easily.
- New unit-based Universal Discovery Licensing model, which offers increased licensing flexibility, extended license coverage, and alignment with ITOM licensing practices.

For more information, please check the Release Notes for this version (available from [Software Support Online](#)).

If you have an active support subscription for these products, please plan for downloading this version from the Software Licenses and Downloads Portal. You will need your Software Passport login and password to access the [Software Licenses and Downloads Portal](#).

Our goal is to provide you with clear visibility into the support time-line of software products, enabling you to use this information to plan, test, and deploy new product versions. For more information, check our [Software Support Online Obsolescence & Migration pages](#). Please take note of the end of support dates for the currently available versions of this product:

Product version	End of Committed Support	End of Extended Support	End of Self-Help Support with RTNV
Universal CMDB 11.0x Universal Discovery 11.0x	Feb 28, 2022	Feb 28, 2024	Feb 28, 2028
Universal CMDB 10.3x Universal Discovery 10.3x	Oct 31, 2020	Oct 31, 2022	Oct 31, 2026
Universal CMDB 10.2x Universal CMDB Configuration Manager 10.2x Universal Discovery 10.2x	Jan 31, 2019	Jan 31, 2021	Jan 31, 2025

Universal CMDB 10.1x Universal CMDB Configuration Manager 10.1x Universal Discovery 10.1x	Nov 30, 2017	Nov 30, 2019	Nov 30, 2023
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Please note that all Universal Discovery / Universal CMDB (CM) customers with active support subscriptions are eligible to update to Micro Focus Universal Discovery / Universal CMDB (CM) 11.00.

Prior to updating to this newest product version, your support subscription needs to be updated and you need to retrieve new license keys.

Please refer to the [Universal CMDB 10.1x, 10.2x & 10.3x to version 11.0x License Exchange Program](#) for additional information.

You are receiving this communication because you are listed as your company's contact for one or more support subscriptions that includes the product this communication is about and have not opted out of email through your Software Passport profile. Should you no longer be your company's contact for support subscriptions, please contact your Micro Focus Representative or Micro Focus Business Partner to request the support subscription(s) to be updated.

If you need to know the purchase order related to this product you own, please reach out to your Micro Focus Representative or Micro Focus Business Partner. If you do not know your Micro Focus Representative or Business Partner, please contact [Micro Focus Software Support Sales Assist](#).

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Micro Focus appreciates your business and looks forward in assisting you with your future software requirements.

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